

Eureka! Nursery looks a little different, but together we can ensure that every child in our care thrives



Our Responsibilities	Your Responsibilities
We will provide a welcoming, caring, exciting experience for your children	Only parents/carers who are symptom free or have completed the required isolation period will drop off and collect their child
We will support your children to resettle in nursery	You will arrive at your allocated time slot to drop off and collect your child
We will ensure that all staff coming into work will be fit and healthy	You will queue on the path next to the station approach steps, 2 metres apart to access the nursery
We will ask you about your child's health before entering nursery	You will drop your children just inside the purple gate and staff will greet them at the door
We will support your child, in age appropriate ways, to understand the steps they can take to keep themselves healthy, including regular handwashing and sneezing into a tissue	You will not enter the nursery building
We will be deep cleaning daily to ensure furniture, surfaces, children's toys and equipment, communal area, touchpoints, hand washing facilities and tablets are cleaned and sanitised.	You will keep personal toys, teddy bears, and blankets safe at home to reduce the risk of cross-contamination in nursery.
We will remove equipment and soft furnishings that are hard to keep clean	You will collect your child immediately if they become unwell
We will make time to listen to you and take your feedback constructively	If you need a face to face meeting with us, you will socially distance and if required wear a mask